



Revision number: 3

Purchasing Agent: GLENDON MITCHELL

Item: MICROSOFT SOFTWARE (ACADEMIC ONLY)

Vendor: 33386D D SOFTWARE HOUSE INTERNATIONAL
#2 RIVERVIEW DRIVE
SOMERSET, NJ 08873-1150

Internet Homepage: www.shi.com

Telephone: (800) 477-6479 EXT. 6292

Fax number: (732) 868-6293

Contact: TINA D'APONTE

Email address: tina_d'aponte@shi.com

Brand/trade name: MICROSOFT

Price: SEE ATTACHED.

Terms: NET 30

Effective dates: 08/13/99 through 07/10/03

Days required for delivery: TWO BUSINESS DAYS

Price guarantee period: 3 YEARS PER SELECT AGREEMENT

Minimum order: BY MICROSOFT REQUIREMENTS ONLY

Min shipment without charges:

Other conditions:

NOTE: EXTENDED EFFECTIVE DATE OF CONTRACT.

This contract covers only those items listed in the price schedule. It is the responsibility of the agency to ensure that other items purchased are invoiced separately. State agencies will place orders directly with the vendor (creating a PG in Finet) and make payments for the same on a PV referencing the original PG. Agencies will return to the vendor any invoice which reflects incorrect pricing.



As a State of Utah Large Account Reseller, Software House International (SHI) will abide by the contract allowing any school, higher education organization, subdivision, authorized entity or employee to purchase on the statewide Microsoft education contract with "no exclusions."

STATE EDUCATION E-COMMERCE SITE:

www.shi.com/cc_main.html

USERNAME:GENERAL_INFO

PASSWORD: 11111

Contact Information

Steve Peterson

Phone: 801-561-7258

Mobile: 801-554-8147

Fax: 801-561-7230

E-mail: steve_peterson@shi.com

PRICING

ALL PERCENTAGE DISCOUNT PRICES INCLUDE SHIPPING WITH THE EXCEPTION OF OVERNIGHT SHIPPING ORDERS***

| <u>DESCRIPTION</u> | <u>QTY.</u> | <u>% DISCOUNT OFF MICROSOFT PRODUCT PRICE LIST</u> |
|-----------------------------------------------------------------------------|--------------------|-----------------------------------------------------------|
| Microsoft Select 4.0 Software Site License w/ Maintenance (ALL) | 1 | 18.78% |
| Microsoft Select 4.0 Software Site License with/out Maintenance (ALL) | 1 | 18.78% |
| Microsoft Select Master CD's Media Only | 1 | 5% |
| Microsoft Press Documentation | 1 | 36.00% |
| Microsoft Shrink Wrap Full Package Software Products | 1 | 18.78% |

PURCHASE ORDERS

Software House International suggests that all orders be followed by a hard- copy purchase order submitted by mail. However, SHI understands that this may not always be possible. SHI will accept a document , from the customer, which indicates a bill-to address and a ship-to address marked "order confirmation, do not duplicate" to confirm that SHI has received the order. Or, SHI will allow the user to submit the order by e-commerce from the state of education link to www.shi.com which confirms automatically by e-mail.

SHI=SOFTWARE HOUSE INTERNATIONAL



RETURN MERCHANDISE AUTHORIZATION

All orders must have an R.M.A. number. To obtain an R.M.A. number the state education purchasing representative must contact their inside sales representative direct via telephone or fax before returning any product. Or, if authorized request an R.M.A. from the state education web site for software house. All Microsoft software must be returned within 30 days of shipment. Product must be returned with all original packaging materials, manuals and registration cards. This means the outer box seal has not been opened or re-taped, any inner seals, software packaging license agreements must remain factory sealed. All product returned must have been purchased from SHI. Discontinued products do not qualify and some restrictions apply to returns of promotional items.

*****EMPLOYEE PURCHASES*****

Microsoft Select Licenses are available only to education institutions as per Microsoft. SHI will extend educational pricing on Full Packaged Product to qualified education employees. Please contact (732) 868-5934 for employees purchase quotes.

FINET COMMODITY CODE(S):

20820000000-BUSINESS SOFTWARE MISC: AGENDA, LABELS ,MAIL LIST, PLANNING,
SCHEDULING

20850000000-GRAPHICS CLIP ART, DEMOS, PRESENTATION, SLIDE SHOWS, ETC...

20884000000-SPREAD SHEET

20894000000-WORD PROCESSING, TEXT EDITORS, SPELL CHECKERS